Training Center: 500 North Gulph Road

Suite 450

King of Prussia, PA 19406

January 2015

To register for classes visit www.davidlewis.com

SUN	MON	TUE	WED	THU	FRI	SAT
				1 *New Years Day	2	3
4	5 Entry Level Sales: Day 1	6 Entry Level Sales: Day 2	7 Entry Level Sales: Day 3	8 Entry Level Sales: Day 4	9 Entry Level Sales: Day 5	10
11	12 Advanced Sales: Level 2	Advanced Sales: Level 1 Advanced Sales Program: Day 1	Objections: Level 1 Advanced Sales Program: Day 2	Leasing for Salespeople (9-1pm) Prospecting & Follow Up (1-5pm) Advanced F&I Concepts: Day 1 Advanced Sales Program: Day 3	Phone-Ups: Level 1 Advanced F&I Concepts: Day 2 Advanced Sales Program: Day 4	17
18	Hiring & Motivation (9-1pm) Leadership & Coaching (1-5pm)	Advanced Sales Management Adv. Service Advisor Techniques Adv. Svc. Advisor Program: Day 1	21 Internet/BDC Lead Generation: Day 1 Understanding the Service Customer (9-1pm) Svc. Advisor Phone Tech. (1-5pm) Adv. Svc. Advisor Program: Day 2	Internet/BDC Lead Generation: Day 2 Effective Svc. Walk Arounds (9-1pm) Adv. Svc. Advisor Program: Day 3	Common Mistakes Salespeople Make (9-1pm) Understanding Your Customer (1-5pm)	24
25	26 Entry Level Sales: Day 1	27 Entry Level Sales: Day 2	28 Entry Level Sales: Day 3	29 Entry Level Sales: Day 4	30 Entry Level Sales: Day 5	31

^{*} Topics subject to change. See website for details. All classes are full day (9-5) classes unless otherwise noted.

DLA Training Center Philadelphia, PA

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King of Prussia, PA 19406

February 2015

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SUN	I MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
				Objections: Level 2	Phone-Ups: Level 2	
8	9	10	11	12	13	14
	Entry Level Sales: Day 1	Entry Level Sales: Day 2	Entry Level Sales: Day 3	Entry Level Sales: Day 4	Entry Level Sales: Day 5	
	Advanced Sales: Level 2	Internet/BDC: Lead Generation (Day 1)	Internet/BDC: Lead Generation (Day 2)			
15	16 Business Etiquette (9-1pm)	17 Advanced Sales: Level 1	18 Objections: Level 1	19 Leasing for Salespeople (9-1pm)	20 Phone-Ups: Level 1	21
	Understanding Your Customer (9-1pm)	Advanced Sales Program (Day 1)	Advanced Sales Program (Day 2)	Prospecting & Follow-Up (1-5pm)	Advanced Sales Program (Day 4)	
	Common Mistakes Salespeople Make (1-5pm)	Entry Level Service Advisor (Day 1)	Entry Level Service Advisor (Day 2)	Advanced Sales Program (Day 3) Entry Level Service Advisor (Day 3)	Entry Level Service Advisor (Day 4)	
22	23	24	25	26	27	28
	Entry Level Sales: Day 1	Entry Level Sales: Day 2	Entry Level Sales: Day 3	Entry Level Sales: Day 4	Entry Level Sales: Day 5	

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SUN	MON	TUE	WED	THU	FRI	SAT
1	* Topics subject to change. See w	3 ebsite for details. All classes are full of	4 day (9-5) unless otherwise noted.	5 Internet/BDC: Lead Generation (Day 1)	6 Internet/BDC: Lead Generation (Day 2)	7
8	9	10	11	12	13	14
	Objections. Level 2	Advanced Sales: Level 1	Objections: Level 1	Leasing for Salespeople (9-1pm)	Advanced Sales Program (Day 4)	
				Prospecting & Follow-Up (1-5pm)		
		Advanced Sales Program (Day 1)	Advanced Sales Program (Day 2)	Advanced Sales Program (Day 3)		
				Advanced F&I Concepts (Day 1)	Advanced F&I Concepts (Day 2)	
				Advanced F&I Concepts (Day 1)		
15	16	17	18	19	20	21
	Entry Level Sales (Day 1)	Entry Level Sales (Day 2)	Entry Level Sales (Day 3)	Entry Level Sales (Day 4)	Entry Level Sales (Day 5)	
		Advanced Sales Management	Leadership / Coaching (9-1pm)	Adv Mgmt Negotiations (9-1pm)	Train the Trainer (9-1pm)	
		Advanced Sales Management	Leasing for Managers (1-5pm)	Hiring/ Motivation (1-5pm)	Adv Used Car Mgmt (1-5pm)	
		Program (Day 1)	Advanced Sales Management Program (Day 2)	Advanced Sales Management Program (Day 3)	Advanced Sales Management Program (Day 4)	
22	23	24 Advanced Sales: Level 1	25 Objections: Level 1	26 Leasing for Salespeople (9-1pm)	27 Phone-Ups: Level 1	28
	Advanced Sales: Level 2	Advanced Sales Program (Day 1)	Advanced Sales Program (Day 2)	Prospecting & Follow-Up (1-5pm)	Advanced Sales Program (Day 4)	
	Business Etiquette (9-1pm)		Understanding Svc Cust (9-1pm)	Advanced Sales Program (Day 3)	Mgmt Svc Advisor Training (9-1pm)	
		Advanced Svc Manager Concepts	Service Staff Retention (1-5pm)	Adv Svc Revenue Creation (9-1pm) Adv	Adv Service BDC Concepts (1-5pm)	
		Advanced Service Management		Effective Express Service (1-5pm)	Advanced Service Management	-
		Program (Day 1)	Advanced Service Management Program (Day 2)	Advanced Service Management Program (Day 3)	Program (Day 4)	
29	30	31	April 1	April 2	April 3	
	Entry Level Sales (Day 1)	Entry Level Sales (Day 2)	Entry Level Sales (Day 3)	Entry Level Sales (Day 4)	Entry Level Sales (Day 5)	

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SUN	MON	TUE	WED	THU	FRI	SAT
	March 30	March 31	1	2	3	4
	Entry Level Sales (Day 1)	Entry Level Sales (Day 2)	Entry Level Sales (Day 3)	Entry Level Sales (Day 4)	Entry Level Sales (Day 5)	
5	6	7	8	9	10	11
		Advanced Sales: Level 1	Objections: Level 1	Leasing for Salespeople (9-1pm)	Phone-Ups: Level 1	
		Advanced Sales: Level 1	——————————————————————————————————————	Prospecting & Follow-Up (1-5pm)	Priorie-ops: Level 1	
		Advanced Sales Program (Day 1)	Advanced Sales Program (Day 2)	Advanced Sales Program (Day 3)	Advanced Sales Program (Day 4)	
12	13	14	15	16	17	18
	Entry Level Sales (Day 1)	Entry Level Sales (Day 2)	Entry Level Sales (Day 3)	Entry Level Sales (Day 4)	Entry Level Sales (Day 5)	
	Common Mistakes Salespeople Make (9-1pm)			Internet / BDC: Lead Generation (Day 1)	Internet / BDC: Lead Generation (Day 2)	-
	Understanding Your Customer (1-5pm)			(24) 17	(24) 2)	
19	20	21	22 Objections: Level 1	23 Leasing for Salespeople (9-1pm)	24	25
	Phone-Ups: Level 2	Advanced Sales: Level 1	Advanced Sales: Program (Day 2)	Prospecting & Follow-Up (1-5pm)	Phone-Ups: Level 1	
	Business Etiquette (9-1pm)	Advanced Sales Program (Day 1)	Understanding Svc Cust (9-1pm) Advanced Svc Advisor Techniques	Advanced Sales Program (Day 3) Effective Service Walk Arounds	Advanced Calax Duanna (Dava)	-
	business Etiquette (5-1pm)	Advanced Service Advisor	Service Advisor Phone Techniques (1-5pm)	9-1pm)	Advanced Sales: Program (Day 4)	
		Program (Day 1)	Advanced Service Advisor Program (Day 2)	Advanced Service Advisor Program (Day 3)		
26	27	28	29	30	May 1	
	Entry Level Sales (Day 1)	Entry Level Sales (Day 2)	Entry Level Sales (Day 3)	Entry Level Sales (Day 4)	Entry Level Sales (Day 5)	
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